



Improve the customer experience with notifications!

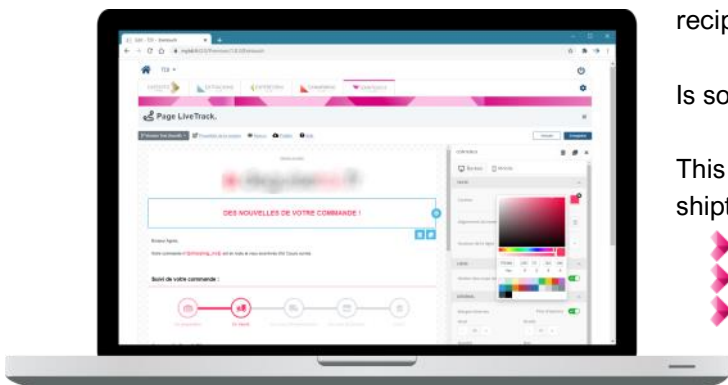
« 82 % of customers believe that proactive communication by retailers is essential. »*

Are you looking to improve the delivery experience by informing your recipients of each step of the shipment of their package?

Is so... To meet your needs, we have developed: **Exintouch**.

This module lets you notify your recipients at each stage of the shipment. You can use this solution:

- ▶ Customize your notifications to adhere to your graphic charte
- ▶ Send email updates and notifications
- ▶ Create your own personalized tracking page (LiveTrack)



With **Exintouch**, you can create a special bond with your recipients.



You have the ability to configure and schedule all your shipments.

How does it work?

1. Log in to the web portal: <https://mytdi.fr/>
2. Click on « **Exintouch** » tab
3. You can use the tabs in this section to:

- ▶ View the notification delivery status dashboard
- ▶ Create and customise your notifications and LiveTrack pages



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